PART 1 Questions 1–10

Complete the notes below.

Write ONE WORD ANDIOR A NUMBER for each answer.

Bankside Recruitment Agency

- Address of agency: 497 Eastside, Docklands
- Name of agent: Becky 1
- Phone number: 07866 510333
- Best to call her in the 2

Typical jobs

- Clerical and admin roles, mainly in the finance industry
- Must have good 3 skills
- Jobs are usually for at least one 4
- Pay is usually **5** £ per hour



Registration process

- Wear a 6 to the interview
- Must bring your **7** to the interview
- They will ask questions about each applicant's 8

Advantages of using an agency

- The 9 you receive at interview will benefit you
- Will get access to vacancies which are not advertised
- Less 10is involved in applying for jobs

PART 2 Questions 11–20

Questions 11–14

Choose the correct letter, A, B or C.

Matthews Island Holidays

- **11** According to the speaker, the company
 - A has been in business for longer than most of its competitors.
 - **B** arranges holidays to more destinations than its competitors.
 - **C** has more customers than its competitors.
- 12 Where can customers meet the tour manager before travelling to the Isle of Man?
 - **A** Liverpool
 - **B** Heysham
 - **C** Luton
- 13 How many lunches are included in the price of the holiday?
 - A three
 - **B** four
 - **C** five
- **14** Customers have to pay extra for
 - A guaranteeing themselves a larger room.
 - **B** booking at short notice.
 - **C** transferring to another date.



Timetable for Isle of Man holiday			
	Activity	Notes	
Day 1	Arrive	Introduction by manager Hotel dining room has view of the 15	
Day 2	Tynwald Exhibition and Peel	Tynwald may have been founded in 16not 979.	
Day 3	Trip to Snaefell	Travel along promenade in a tram; train to Laxey; train to the 17 of Snaefell	
Day 4	Free day	Company provides a 18 for local transport and heritage sites.	
Day 5	Take the 19 railway train from Douglas to Port Erin	Free time, then coach to Castletown – former 20 has old castle.	
Day 6	Leave	Leave the island by ferry or plane	



Personality Traits

- **A** outgoing
- **B** selfish
- **C** independent
- **D** attention-seeking
- **E** introverted
- **F** co-operative
- **G** caring
- **H** competitive

Position in family

21	the eldest child	
22	a middle child	
23	the youngest child	
24	a twin	
25	an only child	
26	a child with much older siblings	

PART 3 Questions 21–30

Questions 21-26

What did findings of previous research claim about the personality traits a child is likely to have because of their position in the family?

Choose **SIX** answers from the box and write the correct letter, **A–H**, next to Questions 21–26.



Choose the correct letter, A, B or C.

- What do the speakers say about the evidence relating to birth order and academic success?
 - A There is conflicting evidence about whether oldest children perform best in intelligence tests.
 - B There is little doubt that birth order has less influence on academic achievement than socio-economic status.
 - **C** Some studies have neglected to include important factors such as family size.
- What does Ruth think is surprising about the difference in oldest children's academic performance?
 - **A** It is mainly thanks to their roles as teachers for their younger siblings.
 - **B** The advantages they have only lead to a slightly higher level of achievement.
 - C The extra parental attention they receive at a young age makes little difference.

Questions 29 and 30

Choose TWO letters, A-E.

Which **TWO** experiences of sibling rivalry do the speakers agree has been valuable for them?

- A learning to share
- **B** learning to stand up for oneself
- **C** learning to be a good loser
- **D** learning to be tolerant
- **E** learning to say sorry



Write ONE WORD ONLY for each answer.

The Eucalyptus Tree in Australia

Importance

- it provides 31 and food for a wide range of species
- its leaves provide **32** which is used to make a disinfectant

Reasons for present decline in number

- A) Diseases
- (i) 'Mundulla Yellows'
 - Cause lime used for making 33 was absorbed
 - trees were unable to take in necessary iron through their roots
- (ii) 'Bell-miner Associated Die-back'
 - Cause 34 feed on eucalyptus leaves
 - they secrete a substance containing sugar
 - bell-miner birds are attracted by this and keep away other species
- B) Bushfires

William Jackson's theory:

- high-frequency bushfires have impact on vegetation, resulting in the growth of 35
- mid-frequency bushfires result in the growth of eucalyptus forests, because they:
 - make more **36** available to the trees
 - maintain the quality of the 37
- low-frequency bushfires result in the growth of 38 '...... rainforest', which is:
 - a **39** ecosystem
 - an ideal environment for the 40 of the bell-miner

